

**D-2a**  
**Patient Request for Mediation**

Upon receipt of this completed form, a mediator will be assigned and will contact you within 10 days to discuss your request and help resolve the issue. While a refund of the charges you have paid is one of the options that may be recommended by the mediator, a request of a refund or monetary award should not be made in writing or on this form.

**Patient Information:**

Date \_\_\_\_\_ Case # \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Please provide below a phone number and the best time of day for the mediator will be able to contact you.

\_\_\_\_\_ Time \_\_\_\_\_  
Day Phone

\_\_\_\_\_ Time \_\_\_\_\_  
Night Phone

**Payment Information:**

Amount paid by the patient, parent(s) or guardians relative to the work in question \_\_\_\_\_  
(If parents made separate payments, please who paid how much)

Amount paid by primary insurance relative to the work in question \_\_\_\_\_

Primary insurance company name \_\_\_\_\_ Account # \_\_\_\_\_

Amount paid by secondary insurance relative to the work in question \_\_\_\_\_

Secondary insurance company name \_\_\_\_\_ Account # \_\_\_\_\_

Amount paid by any other party relative to the work in question \_\_\_\_\_

Name \_\_\_\_\_ Relationship to the patient \_\_\_\_\_

**Dentist Information:**

Name \_\_\_\_\_ Phone # \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

